

HAYDEN HERSTROM

Herstrom.com

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EDUCATION

UNIVERSITY OF MINNESOTA, CARLSON SCHOOL, Minneapolis, MN
Candidate for **Master of Science in Business Analytics**
Emphasis on Artificial Intelligence in Business

September 2025 - August 2026

UNIVERSITY OF MINNESOTA, Minneapolis, MN
Bachelor of Science – Biochemistry
Computer Science Minor

September 2020 - May 2024

UNIVERSITY OF OSLO, Oslo, Norway
Exchange Student

August 2022 - December 2022

EXPERIENCE

ZIMMER BIOMET, Minneapolis, MN
Customer Service and Billing Representative

December 2024 - August 2025

- Managed highest volume accounts billing and consigned inventory
- Developed Javascript extensions for proprietary web applications
- Leveraged Python and local LLM instances to streamline invoicing processing, reducing department overhead

CARGILL, Elk River, MN
Lab Technician (Temporary Contract)

August 2024 - October 2024

- Performed near-infrared analysis of all North American animal feed for nutrient composition, interpreted and compiled results for internal consultants
- Maintained lab environment and instrumentation, routine maintenance and calibration

VARIOUS RESTAURANTS, Twin Cities, MN
Serving, Bartending, and Private Dining

September 2018 - Present

- Birch's on the Lake - Promoted and marketed in-house products at local liquor stores
- 6Smith - Demonstrated expertise in viticulture and wine-pairing
- 6Smith - Collaborated with team to bring in \$13 million in annual revenue
- Texas Roadhouse - Awarded employee of the month twice
- Texas Roadhouse - Trained and mentored new team members

TECHNICAL SKILLS

Python (Pandas, NumPy, Pymol, Pytorch), C, Java, JavaScript, Website Design, HTML, CSS, SQL, Microsoft Excel, R, Modeling, Equities analysis

CERTIFICATIONS

FINRA Security Industry Essentials, Eagle Scout, Boy Scout Troop 3204, American Mensa Member, Wedum Centennial Scholar, Wallin Scholar, Bill & Carol Riley Scholar, Iron Range Scholar, SCUBA, UMN Biotech & Finance Club President